

- 1. Will Glasgow Ambassadors receive training?**  
You will be given training and support to make sure you're ready to welcome the world to Glasgow.
- 2. How many training sessions will be held?**  
You will have to attend two specified training. This will include 4 hours of training for Ambassadors.
- 3. When will the training be?**  
March and April 2012
- 4. Will I have to do the training?**  
Yes. It is a requirement for all Glasgow Ambassadors to undertake all training.
- 5. What happens if I can't attend the training?**  
You will not be able to take part in the Glasgow Ambassadors Programme as all Ambassadors are required to be trained.
- 6. What time of day will the training sessions will be held?**  
Training will be held across a range of times to ensure that everyone can attend.
- 7. What will the training involve?**  
Practical training sessions will cover all requirements to becoming a Glasgow Ambassador, this includes hosting, team building, health and safety and information on way finding and key facts about Glasgow.
- 8. I have a disability. What help can I get during training?**  
We are committed to ensuring that everybody has equal access to the Glasgow Ambassadors training programme. If you require a reasonable adjustment to carry out your Ambassadors training as a result of your disability, we will make every attempt to provide this.
- 9. Will you pay for me to travel to the training sessions?**  
Unfortunately we're unable to cover travel costs for your training session.
- 10. Will refreshments be provided during training sessions?**  
Yes. Light refreshments will be provided during training.

