

Please ensure you have been provided our ([general privacy notice](#)) for a form collecting personal information. You can also see our ([privacy statement](#)) on our website for further details on how we collect, use, share and store personal information.

Specific processing purposes and legal basis, etc: Client Satisfaction Survey



(controller) who we are:

Glasgow Life, the operating name of Culture and Sport Glasgow, is the controller of personal information collected by us that is necessary for our processing purposes. See [contact us](#) for details of our data protection officer.



Specific (purposes) why do we need your personal information and what do we do with it?

(1) You are giving us your personal information to allow us to process your feedback and testimonial for service improvement and PR purposes.



Specific (sharing) who do we share your information with?

- (1) Your feedback and testimonial is collated and stored through SmartSurvey
- (2) We may share your testimonial, name, organisation and role within the conference, with potential clients, external partners and media, via our website, sales documents and media releases.



Specific (international transfers) if any apply:

Your testimonial, name, organisation and role within the conference, may be shared internationally with clients or media partners and via our website.



Specific (legal basis) for using your information:

- (1) With your consent (you can withdraw anytime)

You can see a summary of how [your rights](#) are implemented for each [legal basis](#) used at: www.glasgowlife.org.uk/privacy-rights



(more information):

You can find more information about how we handle your personal information at: www.glasgowlife.org.uk/privacy. If you need help in another format e.g. large print, braille or audio, please ask a member of staff, contact us or visit: www.glasgowlife.org.uk/accessibility



(contact us):

You can contact our data protection officer about any data protection matter by post at this address: c/o Data Protection, GCC, City Chambers, George Square, Glasgow G2 1DU, United Kingdom; by email at: dataprotection@glasgow.gov.uk; and by telephone on: 0141 287 1055.