



LGT WORLD MEN'S
CURLING CHAMPIONSHIP
GLASGOW | SCOTLAND 2020

Role Description

Volunteer Role (title):	Hospitality Team Member
Functional Area:	Protocol and Hospitality
Brief Role Description:	Welcoming and hosting guests during Championships receptions and events
Key Responsibilities:	<ul style="list-style-type: none">• Welcome Desk/reception• Helping with escorting guests to Medal Ceremonies• Showing guests to their seats• Maintaining the look and feel of the lounge/seating areas• Providing assistance to guests on an ad-hoc basis
Skills Required:	<ul style="list-style-type: none">• Customer service• Attention to detail• Clear oral communication• Friendliness• Discretion• Professionalism
Desirable Skills:	<ul style="list-style-type: none">• Experience working in guests services• Language skills
Based at:	Emirates Arena
Dates required:	From 27 th March – 5 th April 2020 The shifts will be approximately 8.5hrs in duration Please note you must be available throughout this period and to attend one day training prior to this