

Frequently Asked Questions

How do I apply to be a volunteer with the LEN European Short Course Swimming Championships 2019?

Applications can be completed online here: <https://volunteer.euroswim2019.com> and are open from 22 July to 25 August 2019. If you require the application form in an alternative format please email: eventsvolunteering@glasgowlife.org.uk or call 0141 287 2055 (enquiries will be responded to as quickly as possible).

What is required from a volunteer with the LEN European Short Course Swimming Championships 2019?

You must:

- Be 16 years of age as of 1 November 2019
- Be able to confidently communicate in English or British Sign Language (although English does not have to be your first language)
- Be able to attend all specified training
- Be able to make your own way to and from your shifts
- Have the right to volunteer in the UK (be a UK citizen, EU Citizen, be seeking asylum or have leave to remain in the UK)

Is there an age limit to volunteer?

You must be 16 years old as of 1 November 2019 (no maximum age).

When are volunteers needed?

The dates volunteers are required will depend on the role they are assigned, this could be as early as 28 November and as late as 10 December. Further details on dates and shift times will be provided once role offers have been made. The first teams will arrive from the 30 November, athlete training runs from 1 - 3 December and competition dates are 4 - 8 December.

Will accommodation costs be covered?

No, LEN European Short Course Swimming Championships are unable to cover accommodation costs. There are some specialist roles which if they cannot be filled by volunteers with the relevant experience from the local area, accommodation support may be considered.

Do I have to be a UK Citizen to volunteer?

If you are a UK citizen, an EU citizen, are seeking asylum or have the right to remain in the UK then you are eligible to volunteer. If none of these apply, please seek further information from the UK Visas and Immigration department here <https://www.gov.uk/browse/visas-immigration>

Will all information be in English?

Yes, you must be able to confidently communicate in English or British Sign Language, although English does not have to be your first language.

Will I be guaranteed a role from my top three preferences?

We cannot guarantee any particular role at this stage, however we would like to place you in a role that you will enjoy and will do our best to find a role that suits your interests, skills and experience. Your flexibility in this regard is greatly appreciated.

Do I have to have previous volunteering experience?

No. The opportunity is open to anyone who has a passion and enthusiasm for the event.

Are there any special requirements / qualifications required?

For transport team members you must have a clean UK Driving License, be aged between 25 and 65 years of age and have a minimum of 3 years driving experience. Language skills in addition to English would also be helpful in certain roles although not essential. Apart from that, there are no qualifications required, we just ask that you bring your experience, skills and enthusiasm to the role.

When will I hear about the success of my application?

We aim to respond to all applicants in September 2019. If your application is successful you will be invited to attend a Skills Match Session within 4 weeks. After this we will confirm if we are able to offer you a role with the event.

Do I have to attend a Skills Match Session?

Yes, its an opportunity to find out more about the roles available and for us to find out about your skills, interests and experience and will give us the chance to find the best role for you. For those living more than 2 hours travel to Glasgow, we will provide information on options to complete this stage remotely.

What training will be provided?

You will receive training specific to the venue and the role you will undertake. You will be required to undertake training before you can carry out your role to ensure that you have all the information needed to confidently support the event.

I have volunteered before, do I need to attend the training?

Yes. Training provided will be specific to the LEN European Short Course Swimming Championships 2019.

When will I receive confirmation of my shifts?

Information on your shifts will be provided in October 2019.

What happens if I cannot make a shift allocated to me?

You must be available to be allocated 5 shifts from the 1 - 8 December 2019. If you are unable to attend a shift, we may be able to make arrangements with another volunteer to cover so please let us know as soon as possible.

What if I have tickets to attend the event when I am expected to volunteer?

That's great, we are pleased you are looking forward to the event. We ask that you ensure your shift times do not clash with the ticketed session you are attending and if so, let us know as soon as possible. If you do attend the sessions as a spectator it is important that you do not wear your uniform so please ensure to bring a change of clothes if going before / after a shift.

As a volunteer will I get discounted or free tickets to the event?

Unfortunately not. Although you won't be entitled to any special discount, if you are successful in gaining a volunteer position you will have a key role in one of Europe's largest swimming events. A very unique opportunity indeed!

Will travel expenses be provided / covered to and from the venue?

Public transport is the recommended means of travel for volunteers. You are required to make your own way to training and volunteer shifts however reasonable travel expenses within the local area will be considered.

I am a person with a disability, can I park at the venue?

If you are a blue badge holder there will be an allocation of designated parking at the venue. Please let us know if you require this.

I am a person with a disability, will I be able to volunteer alongside my Support Worker / Personal Assistant?

Yes. Please let us know that you will be volunteering with your Support Worker / Personal Assistant so we can put the necessary arrangements in place and discuss with you both the best way to support you

I am a person with a disability, what support will you provide?

Please let us know your circumstances and we will do what we can to ensure that you have everything you need to confidently carry out your role