

Role Description

Volunteer Role (title):	Hospitality Team Member
Functional Area:	Protocol
Brief Role Description:	Welcoming and hosting VIP guests during Championships receptions and events, helping ensure they have a positive experience.
Key Responsibilities:	<ul style="list-style-type: none"> • Welcome Desk/reception • Helping with escorting guests to medal ceremonies and also seats • Maintaining the look and feel of the lounge/seating areas • Providing assistance to guests on an ad-hoc basis
Skills Required:	<ul style="list-style-type: none"> • Customer service • Attention to detail • Clear oral communication • Friendliness • Discretion • Professionalism
Desirable Skills:	<ul style="list-style-type: none"> • Experience working in VIP guests services • Language skills
Based at:	Tollcross International Swimming Centre
Dates required:	<p>From 4 – 8 December 2019</p> <p>Please note you must be available for at least 5 shifts within this period and to attend 1 day training prior to this.</p>