Frequently Asked Questions

Q1. Are there any Glasgow Code Learning basic Digital, Developer or Pro tutor-led or online courses available at present?

A1: All of our tutor led courses have been postponed for the time being, however we have free online digital learning courses available. If you would like to know more about these offers or would like to register your interest for future tutor-led courses then please email glasgowcodelearning@glasgowlife.org.uk. You can also keep an eye on our Glasgow Code Learning webpages for the latest updates.

Q2. Are there any Glasgow Code Learning Drop in sessions running?

A2: All of our drop in sessions with tutor support in libraries have been postponed however our tutors are available to provide online support to those already enrolled on courses. Please email glasgowcodelearning@glasgowlife.org.uk and one of our tutors will be in touch with you directly.

Q3. Can I register my interest for a Glasgow Code Learning Digital, Developer or Pro course at present?

A3: Yes you can register your interest by emailing glasgowcodelearning@glasgowlife.org.uk and we will contact you in due course.

Q4. I'm currently enrolled on a Glasgow Code Learning course and require some tutor support.

A4: You can contact our tutors for online support, please email glasgowcodelearning@glasgowlife.org.uk and one of our tutors will be in touch with you directly.

Q5. I recently completed a Glasgow Code Learning module/ course, when will I receive feedback on my assessment and/ or my certificate?

A5: Please email glasgowcodelearning@glasgowlife.org.uk and let us know your name and the course you are enrolled on and we will be back in touch as soon as possible with more details.

Q6. I've forgotten my username and/ or password for the John Wheatley Learning Network/Glasgow Code Learning Portal.

A6: Please email glasgowcodelearning@glasgowlife.org.uk to let us know your name, date of birth and the course you are enrolled on and we'll be back in touch to support you in accessing the portal.