

Volunteering with British Red Cross

What tasks will I be asked to help with?

Call handlers are asked to take incoming calls from those referred by Shielding helpline, self-referrals and delivery drivers if problems arise when out. Call handlers are also asked to complete outgoing calls "check in chat" to referrals.

Food delivery and prescription pick up drivers, deliver to those unable to get to shops/ pharmacy.

Where will I be based?

Call handlers are based at their office in Hillington. Driver's location will vary.

What hours am I required?

Shifts likely to be 10am -6pm, Monday to Friday. Shorter shifts may also be available. Unknown how many shifts will be required, this will be discussed with the roster manager.

Do I need a PVG?

Yes all volunteers must already be members of the PVG scheme.

Is a car provided?

No, drivers are asked to have access to a car.

Are out of pocket expenses paid?

Yes

Will training be provided?

All volunteers will receive training.

How many employees are required?

20

Interested in volunteering with British Red Cross?

1. Discuss with your line manager to confirm if your role contributes to essential services. If you are not an essential services worker, you can apply to volunteer.
2. If line manager approves, complete the [ESV online form](#) . View list of agreed host organisations online <https://www.glasgowlife.org.uk/volunteer-with-us>
3. The volunteering staff team will pass on your details to the voluntary organisation and the organisation will contact you directly regards next steps.

4. Employees on volunteering leave must still report to Glasgow Life line manager in line with our policies and procedures in relation to maximising attendance and annual leave. Employees must also notify their host organisation in relation to this if they are unable to attend their volunteering shift.
5. After the volunteering leave is completed, employees should complete a post – ESV report online. <https://surveys.glasgowlife.org.uk/s/EmployerSupportedVolunteering/>.
6. This will help monitor the outcomes of Employer Supported Volunteering opportunities and the impact of volunteering as an employee organisation in relation to this if they are unable to attend their volunteering shift.