



## **Customer Protocols Glasgow Green Football Centre**

- All pitches must be booked in advance
- No turn up and play will be available for players
- All lets will be for a one hour duration however players should finish training/games within 50 minutes to allow for a 10 minute change over
- The venue will operate a one way system for access and egress of pitches

### **Equipment**

- Bring hand sanitizer with you
- Bring all your own equipment (do not share equipment)
- Only take the minimum amount of equipment with you that you need to play
- Clean and wipe down your equipment, including balls and water bottles before and after use
- Bring a full water bottle, and do not share food or drink with others
- Ensure you take all your belongings with you at the end of the session and do not leave anything on pitch
- 

### **Maintain Social Distancing**

- Stay at least two metres away from other players at all times, including during play, when taking breaks, and before and after play (only required for players 18 or over)
- Do not make physical contact with other players (such as shaking hands or high five)
- Avoid chasing the ball down to another pitch if other players are using it
- Stray ball to be kicked back and not touched by another bookings team

## **Equipment & Facilities**

- There will be no facility to borrow balls or use the pump to inflate footballs so ensure that you bring your own pump
- Ensure that footballs are regularly cleaned
- Avoid using your hands to pick up balls
- Avoid touching other equipment such as goals
- Be aware that onsite changing facilities will not be open
- A toilet will be open, the site will operate a one out one in policy for use of the toilet
- The toilet will be for customers only no other public access

## **Hygiene**

- If you need to sneeze or cough, do so into a tissue or upper sleeve
- Avoid touching your face
- Coaches must maintain accurate registers of attendees, times and dates
- These should be shared with the appropriate COVID Co-ordinator to allow contact tracing if required
- Where possible, come to the football centre on foot or by bicycle and avoid using public transport
- Coaches who are shielding are not permitted to deliver at the current time
- Coaches and volunteers from high risk groups should self-assess whether they should attend training sessions - consult your doctor for advice if you are unsure
- Arrive in time to ensure that the training is ready so when players arrive they can start immediately
- Ensure all players train in clearly marked out area and set up a designated 'Hygiene Station' and 'Players Area' for your players
- Clearly communicate the rules to players in advance of training sessions
- Come to the football centre in your coaching/training kit

- Changing rooms will be closed
- You CANNOT take a shower and please make sure that you have been to the toilet at home immediately before leaving for training
- Bring your own water bottle clearly marked to ensure no sharing
- First aid procedure for more serious accidents - the representative who checks teams in at the reception will be responsible for reporting any serious first aid incidents
- All teams must ensure that all parents who drop off and pick up of their child must ensure that they are in the company of a team representatives and not left at reception as they will not be allowed access to the building.
- Please ensure that you keep up to date with SFA guidelines by following this link  
<https://www.scottishfa.co.uk/football-development/return-to-football-hub/coronavirus-impact-and-guidance/>