



## **Customer Protocols Scotstoun Sports Campus**

- All pitches must be booked and paid in advance. No turn up and play will be available for players.

### **Equipment**

- Bring hand sanitizer with you
- Bring all your own equipment (do not share equipment)
- Only take the minimum amount of equipment with you that you need to play
- Clean and wipe down your equipment, including balls and water bottles before and after use
- Bring a full water bottle, and do not share food or drink with others
- Ensure you take all your belongings with you at the end of the session and do not leave anything on pitch

### **Maintain Social Distancing**

- Do not make physical contact with other players (such as shaking hands or high five)
- Avoid chasing the ball down to another pitch if other players are using it
- Stray ball to be kicked back and not touched by another bookings team

### **Equipment & Facilities**

- There will be no facility to borrow balls or use the pump to inflate footballs so ensure that you bring your own pump
- Ensure that footballs are regularly cleaned
- Avoid using your hands to pick up balls

- Avoid touching other equipment such as goals
- Be aware that onsite changing facilities will not be open
- There will be a toilet available within the North stand located within the Stadium

## **Hygiene**

- If you need to sneeze or cough, do so into a tissue or upper sleeve
- Avoid touching your face
- Coaches must maintain accurate registers of attendees, times and dates
- These should be shared with the appropriate COVID Co-ordinator to allow contact tracing if required
- Coaches who are shielding are not permitted to deliver at the current time
- Coaches and volunteers from high risk groups should self-assess whether they should attend training sessions - consult your doctor for advice if you are unsure
- Arrive in time to ensure that the training is ready so when players arrive they can start immediately
- Ensure all players train in clearly marked out area and set up a designated 'Hygiene Station' and 'Players Area' for your players
- Clearly communicate the rules to players in advance of training sessions
- Come to the football centre in your coaching kit
- All changing rooms will be closed and players CANNOT take a shower
- Bring your own water bottle clearly marked to ensure no sharing
- First aid procedure for more serious accidents the representative who checks teams in at the reception will be responsible for reporting any serious first aid incidents
- All teams must ensure that all parents who drop off and pick up their child must ensure that they are in the company of a team representatives and not left at reception as they will not be allowed access to the building