



## FAQs

- **Do I need a ticket for Mela?**

Yes. Both event times are ticketed. Tickets available on the Glasgow Mela website. E-tickets will be sent to you prior to event date. Please ensure you have a copy of your ticket or have the barcode ready on your electronic device to allow for entry.

- **Will there be a ballot for tickets?**

No. Tickets will be free and made available to book from Friday 13 August 2021 at 10am.

- **Can I receive tickets in person?**

No. You need to book tickets in advance of attending an event. E-tickets will be issued prior to the event. Please ensure you have your e-ticket to show on your electronic device or in print on arrival to event.

- **What time does the first performance session start?**

Session one starts at 12 noon.

- **What are the ticketed entry times for the first performance session?**

Ticket entry times for the first session are available in three time slots 11:15am, 11:30am and 11:45am. You can choose your preferred entry time when booking. This is to allow for queuing and entry to the venue to be in a controlled and safe manner.

- **What time does the second performance session start?**

Session two starts at 3pm.

- **What are the ticketed entry times for the second session?**

Ticket entry times for the second session are available in three time slots 2:25pm, 2:35pm and 2:45pm. You can choose your preferred entry time when booking. This is to allow for queuing and entry to the venue to be in a controlled and safe manner.

- **Do children under 2 years of age require a ticket?**

No. Children under the age of 2 years at the time of the event are considered 'babes in arms'. They do not require a ticket and will not be allocated a seat. Children over the age of 2 years or older at the time of the event require their own ticket and seat.

- **Can I book tickets for both event times in the same transaction?**

Yes, you can book tickets for both event entry times.

- **Can I swap my tickets for another session?**

Unfortunately not. Tickets are available for each event session and are valid only for the session purchased. They are non-refundable and non-transferable.

- **What happens if I arrive late to the event?**

We advise that you aim to make your arrival time as close to the event time stated on your ticket. Latecomers may not be admitted.

- **Will there be food services on site?**

There will be no food provisions on site, you can bring your own food with you on site.

- **Will there be toilets available?**

Yes, there will be toilets available on site.



- **What COVID safety measures will be in place at the event locations?**  
Please refer to our COVID advice for visitors. Found [here](#)
- **Are dogs permitted in venue?**  
Dogs are not permitted at this event with the exception of guide dogs.
- **Is there parking available at the venue?**  
Kelvin Way is now a permanent pedestrian only zone, therefore parking is extremely limited near the venue.
- **Is there car park facilities that are in close proximity?**  
Nearest Car Parks are located at the following carpark sites:  
Lilybank Gardens 106 spaces. No height restrictions. 12 minute walk to bandstand  
Kelvinbridge 150 spaces. No height restrictions. 12 minute walk to bandstand  
Bunhouse Street 225 spaces. No height restrictions. Car charging facility. 10 minute walk to bandstand.
- **Can I get there by public transport?**  
Yes. Bus numbers 2,3,17,18,38,76 and 77. The underground is operational from 10.00-18.00 on event day, stations to exit are Kelvin Hall, Kelvinbridge and Hillhead.
- **Is there a clear walking route to the venue?**  
Yes. Please click [here](#) to view the walking route.