GLASGOW LIFE* Merchant City Festival Prize Draw Terms and Conditions

PROMOTER

1. The promoter of Merchant City Festival Prize Draw is Glasgow Life. Glasgow Life is an operating name of Culture and Sport Glasgow ("CSG"). CSG is a company limited by guarantee, registered in Scotland with company number SC313851 and having its registered office at 38 Albion Street, Glasgow G1 1LH. CSG is registered as a charity with the office of the Scottish Charity Regulator (No SC037844). Any enquiries should be directed to merchantcityfestival@glasgowlife.org.uk.

ELIGIBILITY

- 2. The prize draw is open to residents of the UK, aged **18** or over, except employees of Glasgow Life, their families and anyone else professionally connected with the prize draw.
- 3. By entering the draw, you confirm that you are eligible to do so and eligible to claim any prize you may win. The Promoter may require you to provide proof that you are eligible to enter the competition and claim the prize. If you fail to provide the Promoter with any such proof or other information that they may require within a reasonable time, you may be disqualified from the competition.
- 4. The Promoter reserves all rights to disqualify you if you conduct is contrary to the spirit or intention of the prize competition. This includes if you are rude or abusive to the Promoter or anyone associated with them.
- 5. If you enter the draw through a social media channel and your profile contains any posts, text, videos, images or references which are of a defamatory, obscene, offensive, hateful, illegal or otherwise inappropriate nature (including anything the Promoter may consider to be racist, homophobic, abusive, sexually explicit or discriminatory to anyone) then the Promoter reserves the right to disqualify you from the draw. Additionally, if you comment or post anything on the Promoter's social media channels which the Promoter finds to be inappropriate, the Promoter reserves the right to (i) hide or delete such comments/posts or block your profile, and/or (ii) disqualify you from the draw.
- 6. Entrants must have access to the internet and a valid email address to participate.
- 7. Only one entry per person is allowed.

ENTRY PERIOD

8. The prize draw will run from 01/05/2025 to 12/05/2025 after which no further entries will be accepted.

- 9. If it is necessary to do so, the Promoter reserves the right to change the start and end dates. If the Promoter does change the start and/or end dates of a competition, the new details will be displayed on the website.
- 10. The Promoter will not accept responsibility for competition entries that are not successfully completed, are lost or are delayed regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.

HOW TO ENTER

- 11. To enter, participants must submit a sign-up form for the Merchant City Festival Newsletter.
- 12. No purchase is necessary to enter.
- 13. No responsibility will be taken by Glasgow Life for entries that are incomplete, corrupted, or fail to arrive by the closing date. These entries will not be admissible or accepted.

PRIZES

- 14. The prize is a choice of **one** of the following seven options:
 - Lunch for 4 people at Mharsanta restaurant to be used 12-5pm daily, valid until 30/09/2025.
 - Dinner, Bed and Breakfast for 2 at The Social Hub, valid 02/06/25 21/07/25.
 - Afternoon Tea for 2 at The Corinthian Club, valid until 17/03/2026.
 - Spanish Afternoon Tea for 2 at Arta, valid until 17/03/2026.
 - VIP night out Package at The Corset Club, including: Bottle of Absolut Vodka,
 2 Bottles of Prosecco, Round of shots for the group, Front row VIP for show of choice. Valid until 01/05/2026.
 - Tickets for a comedy show of your choice and a drink per person for 4 guests at Blackfriars of Bell St, valid until 30/09/3035.
 - Pizza, side and two drinks per person for 6 guests at Nonna Said, valid until 30/09/2025.
- 15. Prizes are non-transferable and no cash alternative is available.
- 16. Prizes will be allocated on a strictly **first come, first served basis** to eligible participants who meet all entry requirements. Once all seven (7) prizes have been claimed, no further prizes will be awarded.
- 17. The prize is subject to availability.
- 18. The promoter reserves the right to substitute any prize, in whole or part, for one of equal or greater value, if circumstances beyond the control of the promoter make it necessary to do so.

19. The Promoter makes no representations and gives no warranties about the Prize, its value, its condition or any other information provided on the Website.

WINNER SELECTION AND NOTIFICATION

- 20. The winner will be selected at random from all eligible entries.
- 21. The draw will take place on 14/05/2025.
- 22. The winner will be notified via email within 5 working days of the closing date excluding public holidays. The winner will then be requested to select their top prize, with the prizes allocated on an first come first served basis. In the event the winners top prize has already been claimed, they will be asked to select a prize from the remaining available options. If the winner does not respond within 5 working days of the notification, the promoter reserves the right to withdraw the prize and select an alternative winner from the eligible entries.
- 23. The Promoter does not accept any responsibility and is not liable to pay any compensation if you are unable to or do not take up the prize.

DATA PROTECTION AND PUBLICITY

- 24. Any personal data provided by participants will be processed in accordance with our privacy policies and UK data protection laws.
- 25. By entering the prize draw, participants agree to have their name and likeness used for publicity purposes, subject to the winner's explicit consent.
- 26. By entering the competition, you agree that any personal information provided by you with the competition entry may be held and used only by the Promoter or its agents and suppliers to administer the competition or as otherwise set out in the Promoter's Privacy Policy, a copy of which is available on the website.
- 27. If you are the winner of the competition, you may be required to provide further personal information and proof of your identity in order to confirm your eligibility to claim the Prize. You consent to the use of your information in this way. You are entitled to request further details about how your personal information is being used. You may also withdraw your consent to your personal information being used in such a way but by doing so you may prevent the Prize being claimed by you. In such circumstances, you will be deemed to have withdrawn from the competition and forfeit the Prize. The Promoter reserves the right to offer the Prize then to another entrant.

GENERAL

- 28. All entrants to the prize draw will be deemed to have accepted the prize draw terms and conditions.
- 29. The promoter reserves the right to hold void, suspend, cancel or amend the prize draw where it becomes necessary to do so and cancel or amend these terms and conditions without notice due to factors beyond their control.

- 30. The promoter's decision on any aspect of the prize draw is final and binding, and no correspondence will be entered into.
- 31. This promotion is in no way sponsored, endorsed, administered or associated with Facebook and each entrant/participant must accept a complete release of Facebook in this promotion.
- 32. This prize draw and these terms are governed by Scots Law, and any disputes will be subject to the exclusive jurisdiction of the courts of Scotland.