

Our Ref: GL082 Q3 21-22

Your Ref:

20th January 2022

[REDACTED]

[REDACTED]

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 (“The Act”)

Thank you for your request for information dated 21st December 2021 where you asked for the following information:

“I'd like to request some information on the number of attempted thefts the Culture and Sport museum has had over the past 10 years.

Can you please provide me with a list of the number of attempted thefts for each year since 2011.”

Culture & Sport Glasgow (trading as Glasgow Life) is treating your request as a request for information under the Freedom of Information (Scotland) Act 2002. We can confirm that Glasgow Life holds the information that you have requested and can respond as follows:

Between January 2011 and December 2021, we can advise that there have been four attempted thefts within Glasgow Museums.

Right of Review

If you are dissatisfied with the way Glasgow Life has dealt with your request you are entitled to require Glasgow Life to review its decision. Please note that for a review to take place you must:

- Lodge a written requirement for a review within 40 working days of the date of this letter
- Include your full name, a correspondence address, a description of the original request and the reason why you are dissatisfied.
- Include the reference number as provided at the top of this letter.
- Address your request to the following Director

Director of Sport and Events
Glasgow Life
38 Albion Street
Glasgow G1 1LH

Everyone deserves to live a great Glasgow life. We need your support to make sure they do.

Commonwealth House | 38 Albion Street | Glasgow | G1 1LH | General Enquiries Tel: 0141 287 4350 | Complaints Tel: 0141 287 8977
info@glasgowlife.org.uk | www.glasgowlife.org.uk

Directors: Sir Angus Grossart, Dr Bridget McConnell CBE (Chief Executive), Councillor David McDonald (Chair), Dilawer Singh MBE, Iain MacRitchie, John McCormick, Lee McConnell, Professor John Brown CBE, Professor Sir Anton Muscatelli, Bailie Annette Christie, Councillor Laura Doherty, Councillor Frank McAveety, Councillor Eva Bolander, Mrs Siobhan Nairn.

Glasgow Life, registered as Culture and Sport Glasgow, is a Scottish Charity (No SC037844) regulated by the Scottish Charity Regulator (OSCR).

Email: FOI@glasgowlife.org.uk

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with Glasgow Life's response. You must request an internal review by Glasgow Life before a complaint can be directed to the Scottish Information Commissioner.

For your information, an appeal can be made to the Scottish Information Commissioner by contacting his office as follows if you do remain dissatisfied with the outcome of the Glasgow Life's review decision:

Address: Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS.
Email: enquiries@itspublicknowledge.info
Telephone: 01334 464610

You can also use the Scottish Information Commissioner's online appeal service to make an application for a decision: www.itspublicknowledge.info/appeal

If you wish to submit a complaint in relation to the manner in which Glasgow Life has handled your request for information then you can do so by requesting that the Glasgow Life review its decision. Details of how to request a review are set out in the above paragraph "Right of Review".

Yours sincerely

Information Compliance Team
Glasgow Life

<https://www.glasgowlife.org.uk/the-small-print/privacy-statement-for-glasgow-life>